

## INTEGRATED MANAGEMENT SYSTEM POLICY

PT Indo Pratama Teleglobal as telecommunication company, is committed to providing best services that always prioritize customer satisfaction and is committed to implementing an Integrated Management System through:

- 1. Improving effectiveness and quality of reliable telecommunication infrastructure services for national and international scope.
- 2. Improving customer trust by implementing integrated management system standard to achieve customer satisfaction.
- 3. Implementing environment protection, preventing environmental pollution, anticipating the occurrence of work injuries, hazardous diseases, and infectious diseases by providing HSE facilities, infrastructure, and programs.
- 4. Carrying out government law and other regulations related to Quality, Occupational Health, Safety, and Environmental.
- 5. Committing continuous improvement for integrated management system in all levels and functions of the company.
- 6. Increasing employee competency in relation to integrated management system based on individual expertise.
- 7. The application of Stop Working Authority (SWA) applies to all employee, contractor, and visitor. This means, if unsafe condition and behaviour are found in the workplace, every employee has the right to stop work.

The management of PT Indo Pratama Teleglobal is committed to implement all provisions above and ensure this policy is communicated, understood, implemented, and maintained at all level and function within the management of PT Indo Pratama Teleglobal.

Jakarta, March 20th, 2024

PT Indo Pratama Teleglobal

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